



Assessment Report

Date: 15th May To 15th May

2023

[Disclaimer: The audit report has been generated to reflect the compliance of the company toward the MSPO standard and every criterion's have been in every effort taken to ensure the accuracy of the assessment and reporting produced. As the assessment is been carried out based on sampling, certain areas or processes may not be able to verified on its compliances.]

**MSPO 2530:2013
Part 3**

| | |
|--------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| NAME OF CERTIFIED ENTITY | BELL FLOWER SDN BHD |
| MSPO CERTIFICATE NO & VALIDITY | MYMS8195558; 31/7/2024 |
| MAIN ADDRESS | HQ: PLOT 324A LORONG PERINDUSTRIAN BUKIT MINYAK 20, MK13, PENANG SCIENCE PARK, 14100 SIMPANG AMPAT , PENANG ESTATE ADDRESS: P.O BOX 103, LADANG Pengerang, 81600, Pengerang JOHOR |
| REPORT NO | MS23SM228 |
| TYPE OF CERTIFICATION | SINGLE |
| TYPE OF AUDIT | ON-SITE VERIFICATION (FIELD VISIT & DOCUMENTATION) |
| AUDIT STAGE | SURVEILLANCE If surveillance No.4 |

Thank you for your trustful cooperation during our audit of your organization. This report has been prepared of every effort to ensure the accuracy of the information recorded. The assessment is based on sampling on the records, practice, documents and personnel; therefore, the final results of the assessment is of representative towards the system implementation of the organization. This report is generated to record as much of the system implementation information but may still limited due to the sampling. This report details the assessment results including strengths, opportunities, and weaknesses. These results were presented to your management at the closing meeting of the audit. You can use these results to improve the effectiveness of your management system. We look forward to continuing our partnership towards sustainable business success. This report has been prepared in compliance to the ISO 17021:2011 requirements.

To ensure the next assessment will be carry out in compliance to the ISO 17021:2011, please remember to immediately notify CARE Certification International about any significant change to your company at any point of time. Together we will then coordinate appropriate measures to maintain your current certification. Such circumstances include, for example, changes relating to the legal, commercial, organizational status or ownership, organization and management (e.g. key managerial, decision making or technical staff), contact address and sites, scope of operations under the certified management system, and major changes to the management system and processes. Together we CARE and will then ensure the smoothness of the upcoming assessment. Thank you for your persistence of support.

| | Signed for on behalf of CCI | Signed for on behalf of client |
|--------|-------------------------------------------------------------------------------------|--------------------------------|
| Sign |  | Name: Designation: |
| Name | Mohamad Hafis Bin Mustafa | Company stamp |
| Date | 15/05/2023 | |
| Email | admin@cciglobe.com | |
| Fax no | 038073 2688 | |

Confidentiality:

The Auditor shall not at any time during his/her assignment or after the completion of his/her assignment disclose to any person any information on business dealings practice or affairs of the establishment or the establishment's clients or any other matters which may come to the knowledge of the auditor by reason of his/her assignment. The Auditor agrees that the material term of this assignment is to keep all Confidential Information absolutely confidential and to protect its release to unauthorized party. The Auditor agrees not to divulge, reveal, report or use any of the Confidential Information which the Auditor has obtained or which was disclosed to the Auditor by the Client as result of the assessment for purposes other than to fulfil the audit objective.

Together, we CARE.

Section A Previous Audit Result

The result of the last audit system has been reviewed, in particular to ensure appropriate correction and corrective action has been implemented to address any nonconformities identified. This review has concluded that:

| | |
|-------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <input type="checkbox"/> | No nonconformities have been raised during last assessment. |
| <input checked="" type="checkbox"/> | Any nonconformities identified during last previous audit have been corrected and the corrective action continuous to be effective. |
| <input type="checkbox"/> | The management system has not adequately addressed non conformity identified during previous audit activities and the specific issue has been re-defined in the nonconformity section of this report. |

Section B Conclusion

The audit team conducted a process-based audit focusing on significant aspects/risk objectives required by the standard(s). The audit methodology used is based on 3P which were People, Paper and Practice.

The audit team concludes and express

- CONGRATULATION and has
- CONGRATULATION however some processes need to address non-compliance(s) but others has
- SORRY and the organization has not established and maintained its management system in line with the requirements of the standard and

demonstrated

not demonstrated

the ability of the system to systematically achieved agreed requirements within the scope of the organizations.

Base on the record, there is/are 4 unresolved issue. Therefore, the audit team recommends that based on the results of this audit and the system's demonstrated state of development and maturity, management system certification be:

- Granted (initial certification or recertification)
- Granted upon the acceptance of the noncompliance(s)
- Continued (surveillance)
- Continued (surveillance) upon the acceptance of the noncompliance(s)
- Withheld
- Suspend until satisfactory corrective action(s) is completed
- Others (please specify)

NOTE:

The assessment and recommendation for the initial or continue was based on random samples and therefore nonconformities may exist which have not been identified. All the pages should be attached if the organization wishes to copy and delivered to the interested party.

Section C (For Recertification only)

| | | |
|---|---------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------|
| 1 | The company has demonstrated effective implementation and maintenance/improvement on its management system | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 2 | The internal audit program has been fully implemented and demonstrates its effectiveness as a tool for maintaining and improving the management system. | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 3 | The management review process demonstrates its capability to ensure the continuing suitability, adequacy and effectiveness of the management system | <input type="checkbox"/> Yes <input type="checkbox"/> No |
| 4 | Throughout the audit process, the management system demonstrates overall conformance with the requirements of the audit standard | <input type="checkbox"/> Yes <input type="checkbox"/> No |

Section D Auditor and Auditees Names

| CCI Assessors | Attendance during opening and closing meeting | |
|---------------------------------|-----------------------------------------------|-------------------|
| Team leader | Name | Designation |
| Mohamad Hafis Mustafa (MH) | Mr James Tan | Estate Manager |
| Team member | En Ahmad Nani | Assistant Manager |
| Mohamad Hafizuddin Rossley (HF) | Pn Rosalinda | Clerk |
| Trainee auditor | | |
| NIL | | |
| Observer | | |
| NIL | | |

Section E Audit Process Matrix

Next Audit Matrix (legend "☒" plan to cover & covered, "☐" for uncover)

| Planned month & year | 05/2019 | 05/2020 | 05/2021 | 04/2022 | 05/2023 |
|-------------------------------------------------------------------------------|---------|---------|---------|---------|---------|
| Internal Audits | ☒ | ☒ | ☒ | ☒ | ☒ |
| Stakeholder consultation / survey | ☒ | ☒ | ☒ | ☒ | ☒ |
| Use of logo | ☒ | ☒ | ☒ | ☒ | ☒ |
| Follow-up from previous audit finding | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.1 Management Commitment & Responsibility | | | | | |
| 4.1.1 MSPO Policy | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.1.2 Internal audit | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.1.3 Management Review | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.1.4 Continual Improvement | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.2 Transparency | | | | | |
| 4.2.1 Transparency of information and documents relevant to MSPO requirements | ☒ | ☒ | ☒ | ☒ | ☒ |
| 4.2.2 Transparent method of communication and | ☒ | ☒ | ☒ | ☒ | ☒ |

| | | | | | |
|------------------------------------------------------------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| consultation | | | | | |
| 4.2.3 Traceability | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.3 Compliance to legal requirements | | | | | |
| 4.3.1 Regulatory requirements | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.3.2 Land use rights | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.3.3 Customary rights | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4 Social responsibility, health, safety and employment condition | | | | | |
| 4.4.1 Social impact assessment (SIA) | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4.2 Complaints and grievances | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4.3 Commitment to contribute to local sustainable development | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4.4 Employees safety and health | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4.5 Employment conditions | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.4.6 Training and competency | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5 Environment, natural resources, biodiversity and ecosystem services | | | | | |
| 4.5.1 Environmental management plan | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.2 Efficiency of energy use and use of renewable energy | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.3 Waste management and disposal | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.4 Reduction of pollution and emission | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.5 Natural water resources | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.6 Status of rare, threatened, or endangered species and high biodiversity value area | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.5.7 Zero burning practices | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.6 Best Practices | | | | | |
| 4.6.1 Site management | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.6.2 Economic and financial viability plan | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.6.3 Transparent and fair price dealing | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.6.4 Contractor | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| 4.7 Development of new planting | | | | | |
| 4.7.1 High biodiversity value | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| 4.7.2 Peat land | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| 4.7.3 Social and Environmental Impact Assessment | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| 4.7.4 Soil and topographic information | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| 4.7.5 Planting on steep terrain, marginal and fragile soils | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| 4.7.6 Customary land | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA | <input type="checkbox"/> NA |
| Group Member Audit Matrix (SINGLE Certification) | 05/2019 | 05/2020 | 05/2021 | 04/2022 | 05/2023 |
| Bell Flower Sdn Bhd | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> | <input checked="" type="checkbox"/> |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

Assessment man days for the next assessment: 3 md. Recertification: 03/2024

NOTE:

- (i) Recertification should be carried out minimum 2 months prior to the expiry of the certificate
- (ii) The Audit Programme shall include Stage 1 and Stage 2 audit, surveillance audits in the first, second, third and fourth years, and a recertification audit in the fifth year prior to expiration of certification.
- (iii) The recommended minimum on-site audit duration for individual and group certification respectively, which includes the opening meeting, site auditing, document verification, and closing meeting as documented in ACB – OPMC 2, Issue 2, 04 September 2020.
- (iv) Additional auditor days may be required for conducting post audit follow-up activities, such as verification on major non-conformities raised or addressing of any contentious stakeholder issues.

Section G Audit Summary

Summary of Area Audited

| BUSINESS AREAS | DETAILS OF AUDITED SUMMARY | |
|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------|--------|
| Auditor | Date | Time |
| MH, HF | 15/05/2023 | 9.30am |
| Opening Meeting <ul style="list-style-type: none"> a) introduction of the participants, including an outline of their roles; b) confirmation of the scope of certification; c) confirmation of the audit plan (including type and scope of audit, objectives and criteria), any changes, and other relevant arrangements with the client, such as the date and time for the closing meeting, interim meetings between the audit team and the client's management; d) confirmation of formal communication channels between the audit team and the client; e) confirmation that the resources and facilities needed by the audit team are available; f) confirmation of matters relating to confidentiality; g) confirmation of relevant work safety, emergency and security procedures for the audit team; h) confirmation of the availability, roles and identities of any guides and observers; i) the method of reporting, including any grading of audit findings; j) information about the conditions under which the audit may be premature terminated; k) confirmation that the audit team leader and audit team representing the certification body is responsible for the audit and shall be in control of executing the audit plan including audit activities and audit trails; l) confirmation of the status of findings of the previous review or audit, if applicable; m) methods and procedures to be used to conduct the audit based on sampling; n) confirmation of the language to be used during the audit; o) confirmation that, during the audit, the client will be kept informed of audit progress and any concerns; p) opportunity for the client to ask questions. | | |
| Auditor | Date | Time |
| MH, HF | 15/05/2023 | 4.30pm |
| Closing Meeting <ul style="list-style-type: none"> a) informing the client that the audit evidence collected was based on a sample of the information; thereby introducing an element of uncertainty b) the method and timeframe of reporting, including any grading of audit findings; c) the certification body's process for handling nonconformities including any consequences relating to the status of the client's certification; d) the timeframe for the client to present a plan for correction and corrective action for any nonconformities identified during the audit; e) the certification body's post audit activities; f) information about the complaint handling and appeal processes. g) any diverging opinion that are not resolved. h) opportunity for the client to ask questions. | | |

Executive Summary

CARE Certification International (M) Sdn Bhd (CCI) is first private certification body originating from Malaysia, that been accredited by Standard Malaysia under the purview of Ministry of Science, Technology and Innovation (MOSTI). CARE Certification International have been fully complying to ISO 17021. The company is established with CARE of the needs of system certification and training in mind and is one of the leading multi-sector certification body in Malaysia.

CARE Certification International (M) Sdn Bhd (CCI) has vast experience in conducting audits related to MSPO certification. It has certified more than hundred palm oil estates throughout Malaysia. CCI has obtained accreditation from Standards Malaysia for its MSPO certification scheme, holding certificate No. MSPO 28122017 CB 06 since 28 December 2017.

This assessment was conducted on 15/05/2023. The audit plan is included as Appendix 2 of this report. The approach to the audit was to treat the Bell Flower Sdn Bhd as a MSPO Certification Unit. A range of environmental and social factors were covered. This includes consideration of topography, palm age, proximity to areas with HCVs, declared conservation areas and local communities.

The methodology for collection of objective evidence included physical site inspections, observation of tasks and processes, interviews of staff, workers and their families and external stakeholders, review of documentation and monitoring data. MS 2530-3:2013 MSPO Part 3: General principles for oil palm plantations and organized smallholder was used to guide the collection of information to assess compliance. The comments made by external stakeholders were also taken into account in the assessment. The computation of the sampling size is elucidated by the following formula as per table below.

This report will be externally reviewed by MSPO approved Peer Reviewer prior to certification decision by CARE Certification International (M) Sdn Bhd. CCI does not provide any advice on compliance with any legislation, regulation, or standards. All audit reports and other documentation provided by the company, are given in good faith and in reliance on the accuracy and completeness of the information provided by the client. No responsibility is accepted to any third party that may rely in whole or in part on the content of this report, to the extent permitted by Law.

A list of Stakeholders contacted is included in this report which been interviewed during site visitation. The assessment findings for this SAV4 are detailed in last section of this assessment report.

Audit Findings

| | | |
|------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| MJN C01 | Major NC/4.4.4.2 e) Sighted during site visit at chemical store found there are 2 type of chemicals been stored which is Furadan and Paraquat are official banned by Ministry of Agriculture. According to the auditee the chemicals were old stock and currently their operation are no longer using the chemicals. As the chemical were already banned for using and one of its were under class 1 category and no permit been applied for storage due to that Major NC were raised. | MAJOR NONCONFORMIT |
| MJN C02 | Major NC 4.5.3.3 1. During site visit, it was observe the schedule waste under SW 409 category were available in the storage area which is (empty pesticide containers and empty bags fertiliser). The item been kept in the storage more than 180 days where according to the schedule waste regulation 2005 , the schedule waste shall not been keep in the storage not more than 180 days or 20 mt volume in quantity. 2. It was observe also the schedule waste item in the storage area does not | |

| | | |
|---------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------|
| | <p>have proper labeling as per schedule waste regulation 2005.</p> <p>3. Interview with the auditee , no inventory been recorded for the schedule waste been generated and found account of eswiss is yet been registered by the estates.</p> <p>As for the above findings , major were raised.</p> | |
| MNN C01 | <p>Minor NC/4.3.1.1</p> <p>Verified the working hour for the staff was 8 hour exclude break hour as this was referred to the contract of service and no evidence of management revising the working hour accordance to amendment of employment act 2022, section 60C where working hour from 48 hours into 45 hours in a week. Therefore, the minor NC raised to ensure the management complying with the current applicable legislation.</p> | MINOR NONCONFORMIT |
| OBS 01 | <p>OBS/4.1.3.1</p> <p>The MRM has been conducted on 06/04/2023. The meeting tabled issues on the estate operation and MSPO awareness, however, the management may consider discussed for the improvement from the finding raised by certification auditor in previous year as to ensure the compliance of the standard are met.</p> | OBSERVATION |
| OBS 02 | <p>OBS/4.3.1.1</p> <p>Refer to MPOB license #504170102000, Validity: 31/5/2023 with hectarage of 1878.27ha. However, refer to the land title records, there are some differences in hectares that need to be updated in the MPOB license.</p> | |
| OBS 03 | <p>OBS/4.3.2.1</p> <p>Verified the actual of hectarage has been slight changes due to land acquired by development for RAPID over the year and the management ensures the current size of actual area to ensure there is no land ownership dispute in the future and covering in the certified area for MSPO certification</p> | |
| OBS 04 | <p>OBS/4.4.4.2 b)</p> <p>Verified the noise exposure identification were yet been conducted by the management for all operation which is may expose to excessive noise.</p> | |
| | | Select |

During the assessment_3_nonconformities were identified.

All Non-conformance will be further detailed in CAR Form # CCI-QP-07-3B

Note:

The assessment has been assessed and summary of the findings by Principle and Criteria – MS 2530-3:2013 Malaysian Sustainable Palm Oil (MSPO) Part 3: General principles for Plantations and Organized Smallholders.

Sampling Calculation

| Entity | Initial | | Surveillance | Recertification |
|----------------------------------|---------|---------|--------------|-----------------|
| | Stage 1 | Stage 2 | | |
| Oil palm estate (40.47 - 100 ha) | 1 | 1.5 | 2 | 2 |
| Oil palm estate (101 - 500 ha) | 1 | 3 | 3 | 3 |

CCI-QP-07-07D (January 21)

Blossom Square Bandar
 Klang, Selangor.
 Fax: +603 8073 2688
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Table 1: Recommended minimum on-site audit durations (man-days) for each Operating Unit

Conclusion:

A total of 1 estates were randomly sampled for this round of assessment. This is SINGLE Certification.

(i) Main Assessment Visit (MAV):

$$= \sqrt{\quad}$$

(ii) Surveillance Assessment Visit (SAV):

$$1 = 1.5 \sqrt{1} \times 0.6$$

NOTE:

The details in above tables are developed to provide sufficient time under normal circumstances to adequately carry out auditing of a management unit against the certification standards for oil palm management under the MS 2530: Part 3; "General principles for oil palm plantations and organised smallholders". However, the time allocated to the various locations of complex audits must be documented to justify the allocated audit durations. The audit duration is calculated on the basis of 8 hours per day. Audit working days will be calculated to the nearest full or half day.

Summary of Assessment

The assessor(s) concluded that, based on all objective evidences reviewed, observed and discovered during this round of assessment, the Company Does Comply to the MS 2530: Part 3; "General principles for oil palm plantations and organised smallholders" standards and requirements. The following finding(s) were identified:

| CATEGORY | Number of Finding (s) | | | | | | |
|--------------------------------------|-----------------------|-----|-----|-----|-----|-----|-----|
| | P1 | P2 | P3 | P4 | P5 | P6 | P7 |
| Major Nonconformity (Major NCR) | NIL | NIL | NIL | 1 | 1 | NIL | NIL |
| Minor Nonconformity (Minor NCR) | NIL | NIL | 1 | NIL | NIL | NIL | NIL |
| Observation (OBS) | 1 | NIL | 2 | 1 | NIL | NIL | NIL |
| Opportunity for improvement (OFI) | NIL | NIL | NIL | NIL | NIL | NIL | NIL |

| | |
|--------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| PRINCIPLE 1 | The client has demonstrated an acceptable degree of commitment in embracing the MSPO standard requirements in its entirety through continuous internal compliance assessment as well as bolstering managerial and operational improvements continually. |
| PRINCIPLE 2 | The client is able to maintain its transparency and efficiency in communicating data and information internally and/ or externally. The client has also established an effective system in upholding the traceability elements across its daily operations. |
| PRINCIPLE 3 | Review of documents and physical observations during the audit stint indicated that the client is aware and abide all governing rules and regulations (with several exceptions, if |

| | |
|--------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | applicable) pertaining its daily operations throughout. |
| PRINCIPLE 4 | The client has demonstrated its ability in providing substantial amount of considerations towards the welfare of all stakeholders. The general and specific wellbeing of its employees (and contractors' employees) were also being sufficiently accounted for. |
| PRINCIPLE 5 | It is evident that the Client has established a considerably holistic approach and plans in mitigating all potential negative environmental impacts arising from its oil palm plantation activities; while simultaneously enhancing the positive impacts. |
| PRINCIPLE 6 | The Client has proved that all operations are governed by certain sets of procedures (with several exceptions, if applicable). Additionally, the Client was able to demonstrate its commitment in upholding proper governance against its business directions as well as contract management. |
| PRINCIPLE 7 | The Client is able to ensure that its new planting exercise is being carried out lawfully and taking into account the surrounding social and environmental aspects. [Omit this entire statement if P7 is not applicable] |

NOTE:

By the virtue of random sampling approach, there may exist chances of non-conformities not being identified during the assessment. Such occurrence shall therefore not be related with the assessor's competency and integrity in any way.

Stakeholder Consultation

| | | | |
|----------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------|------------|
| List of Stakeholders Interviewed | Mr Ku Chuan Fat | Position | Contractor |
| Inputs | 1. No complaints were raised during the stakeholder consultation. All Stakeholders are aware of the grievances procedure introduced by the Management. 2. Stakeholder complemented the Management for its good rapport and relationship with the stakeholders. | | |
| Management Response | Estate management will continue enhancing its rapport with the stakeholders. | | |
| Audit Team Conclusion | The stakeholder consultation was successfully conducted. No complaints or any matters worth of concerns/attention being raised by the stakeholders. The stakeholders were able to demonstrate substantial understanding towards the MSPO standard requirements. | | |

NOTE:

With reference to ABC- OPMC 4 Issue 2 dated 04 September 2020. Whenever deemed applicable, stakeholder consultation/ interview may be held in order to obtain the internal and external stakeholders' inputs on the Company's compliance towards the MSPO standards and stakeholders' views on areas where the Company could improve. Such consultation will be conducted professionally and in absolute isolation from the Company officials. All comments made by the stakeholders will be recorded and presented in this assessment report.

Competency Criteria of Audit Team

With reference to ABC- OPMC 1 Issue 2 dated 04 September 2020. This assessment has been conducted by the following approved assessor(s) which hold sufficient qualifications and experiences to conduct MSPO Assessment. CARE Certification International (M) Sdn Bhd holds copies of educational qualifications, certificates and audit logs for each of the audit team members. Summary of the Assessor's credentials are as follows:

| Criteria | Requirement | Lead Auditor | Auditor |
|----------|-------------|--------------|---------|
|----------|-------------|--------------|---------|

| | | | |
|-----------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Education | <p>Post-secondary education, college or university diploma/degree in one of the following</p> <ul style="list-style-type: none"> i. Agriculture; ii. Science & Technology (e.g., Environmental Sciences, Life Sciences, Geological Sciences, Natural Sciences.); iii. Engineering, Process Technology; iv. Energy Management, Quality Management; v. Social Sciences and/or Anthropology; vi. Business Management; or vii. Other relevant related fields | <p>Mohamad Hafis Bin Mustafa graduated in Bachelor of Applied Science (Conservation and Management of Biodiversity) from University Malaysia Terengganu.</p> | <p>Mohammad Hafizuddin was graduate in Diploma of Agriculture in UPM since year 2010.</p> |
| Work Experience | <p>Lead: At least five (5) years of work experience in the oil palm sector or related fields such as social, health, safety and environment</p> <p>Auditor: Post Secondary education: At least ten (10) years of work experience in the oil palm sector or related fields such as social, health, safety and environment</p> <p>Tertiary education: At least three (3) years of work experience in the oil palm sector or related fields such as social, health, safety and environment</p> | <p>Worked with oil palm company in field social, health, safety and environment as Sustainable Quality start from 2012.</p> | <p>The lead auditor work experience in plantation more than 5 years since year 2010 until 2017 . In year 2017 he join certification body company until recent.</p> |
| Training | <ul style="list-style-type: none"> i) Attended the MS 2530 series of standards training or other auditor competency trainings endorsed by MPOCC or MPOB (pre-2016). ii) shall have undergone 40 hours of accredited OR 40 hours of lead auditor course either in Quality Management Systems (QMS) or Environmental Management Systems (EMS) or Occupational, Health and | <ul style="list-style-type: none"> i) Attended the MS 2530 series of standards training by endorsed MPOCC in year 2017. ii) Has undergone for 40 hours of accredited lead auditor course of Quality Management System and Environmental Management System. | <p>Completed MSPO lead auditor training conducted by Sirim STS in year 2017 as well as lead auditor training for ISO 9001 also with Sirim STS.</p> |

| | | | |
|---------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| | Safety Management Systems (OSH) | | |
| Auditing Experience | <p>Lead: Conducted at least three (3) MSPO or equivalent sustainability certification audits as Lead Auditor-in-training with a minimum of fifteen (15) man-days under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.</p> <p>Auditor: Conducted a minimum four (4) on-site audits for a total of at least 20 man-days of audit experience as an auditor-in-training under the direction and guidance of a qualified Lead Auditor for MSPO or equivalent sustainability certification schemes within the last two (2) years.</p> | Mohammad Hafis Bin Mustafa successfully completed 15 man-days assessment as Lead Auditor under CARE MSPO Manager within the last 2 years. | Since join the certification body company in year 2017, he has been involve with auditing experince in ISO 9001, 14001 and OHSAS. For MSPO he had completed 15 mandays in year 2019 for lead auditor in training. |
| General | A good knowledge in handling and evaluating sources of information and data. Able to communicate in Bahasa Malaysia or any other local language | The previous job experience equip the auditor with good knowledge . The auditor able to communicate in Bahasa Malaysia or English. | The previous job experience equip the auditor with good knowledge . The auditor able to communicate in Bahasa Malaysia or English. |

Details of Certified Entity (Single Certification)

1. ESTATE INFORMATION:

Category of the listed organisation is Estate

| NAME OF UNIT | MPOB LICENSE NO | LOCATION | GPS COORDINATES | CERTIFIED AREAS (HA) | PLANTED AREAS (HA) |
|---------------------|------------------|-----------------------------|-------------------------|----------------------|--------------------|
| Bell Flower Sdn Bhd | 50417010200 0 | Pengerang, Johor, Malaysia. | 1.369482, 104.113969 | 690.1556 | 621.59 |
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Other Sustainability Certification NIL

Note:

- (i) Maps showing geographical location, with close-up of the certified estates are attached as in Appendix 1 of this report.
- (ii) With reference to Circular MPOCC dated 2 April 2021.

2. AREA STATEMENT AND FFB FORECAST:

Category of the listed organisation is Estate

| NAME OF UNIT | CERTIFIED AREA (HA) | PLANTED AREA (HA) | FFB TON/ YEAR 2022 | YIELD TON/ YEAR |
|---------------------|---------------------|-------------------|--------------------|-----------------|
| Bell Flower Sdn Bhd | 690.1556 | 621.59 | 6460.52 | 10.39 |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| | | | | |
| TOTAL | 690.1556 | 621.59 | 6460.52 | 10.39 |

Appendix 1: Location and Field Map

